

Sovereign Housing and The Good Exchange Community Forum 3rd August 2021 - Q&A Report

#	Question	Asker Name	Answer(s)
1	Hi, do you have a maximum amount awarded per project?	Louise James	£10,000 per project but on average it is about £3000-5000
2	This is so helpful! We offer a mobile service that can create a community day out in local countryside that can INCLUDE disabled residents - so often accessibility and the lack of a loo prevents them joining in. How do you take account that we can travel to your residents for a special event? We are	Liz Morrison	if you can include as much detail in your project summary about where you can travel to, this will be looked at on its merits if it were to be matched
3	our project shows 3 matches and 1 shortlist, but doesn't indicate who they are? why is this?	lisa gagliani	Answered live
4	What are the charges if people donate through the Good Exchange?	Jan Brookes	Answered live. Also 'Fees and Charges' here: https://thegoodexchange.com/help-support/#fees-and-charges
6	How do we add funds that we have already banked towards our project?	Jan Brookes	Answered live
7	Please who is our CDO for SOuth Oxon /Abingdon?	Penny Clover	You can find out who your local CDO is by emailing community.development@sovereign.org.uk
8	Can you add UNRESTRICTED funding to match project funding?	Penny Clover	Answered live
9	Or core funding such as a grant from the Town	Penny Clover	Answered live
10	What proportion of Sovereign residents actually make use of the youth panel's work ?	George Greenham	The youth panel are all Sovereign residents
11	Can anyone use the HAIT model? If yes, where can I find it?	Lynda Parker-Schwarz	The HACT model is available, find out more here: https://www.hact.org.uk/calculating-your-social-value
12	Can you clarify that the Good Exchange is the route that should be used to apply for the next Sovereign funding round?	Joanna Cave	This is one of our funding routes, and if your project is on the theme of Community cohesion and growth
13	How can we confirm the 3 mile radius before we write an application to Sovereign?	julie johns	If you want to check if your project would be in the 3 mile radius, please email community.development@sovereign.org.uk and we can take a look but be aware that you are not applying to Sovereign per se, your application on the Good Exchange will be matched to us if it meets the criteria and this includes the geographical area.

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14	Regarding the funding round dates and criteria, are the criteria on Sovereign's website or on Good Exchange?	Pippa Graham	All of the information is on our funders' page on The Good Exchange https://app.thegoodexchange.com/funders/10874/sovereign-housing-association
15	How do we know if the project has been matched with funders?	Janette Hewitt	If you have been successfully awarded a grant you will be notified of the offer by email from The Good Exchange platform. It will be sent to all registered users so if you would like to receive notifications please make sure that you are a registered user on the account. Your account's administrator will need to add you to the account.
16	Do you also look at the website, social media pages of the charity to help make your decision on funding. Sometimes the application doesn't bring to life what is being delivered	umar Butt	Yes, the working group do look at social media and website pages to find out more information about a project or organisation - however, our awarding panel won't always do this - so you should ensure as much of the relevant detail is included in your project overview.
17	Do we specify that it is Sovereign that we are applying to?	Joanna Cave	No you don't have to but if you know that your project serves a Sovereign community or residents then it doesn't hurt to include that in the narrative in your project summary
18	If you are offered more than the amount you have proposed within a proposal on The Good Exchange, can we accept all offers and upscale the project?	Mel Paterson	Answered live
19	Our project has both capital and revenue elements, should we set up two projects in the good exchange to make it easier for funders to see which is more appropriate for them to fund?	Alice Le Page	Answered live
20	If my project is £30k, I have £10k from another org, do I then apply for £10k from Sov and hope that we get the other £10k from match funding etc? Or can I just ask for £20k from Sov as I already have £10k?	Dani Berry	Sovereign only give out up to £10k per applicant
21	In the advertising for this training and the sovereign grants it mentions Bath being an eligible location but I can't see any sovereign housing in that area. Can you confirm where I can find up to date information on this?	Alice Le Page	We don't have a list in the public domain, but please email us at community.development@sovereign.org.uk to check how much stock we have near your project

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22	Do you fund staff costs?	Alice Le Page	Yes, we do support projects which are covering staff costs - just be clear about exactly what the staff will be doing and how this links to your project
23	Can we get feedback if a project is considered by Sovereign but is not successful?	Janette Hewitt	We share the list of unsuccessful applicants with our CDO's to explore opportunities for providing feedback or exploring other partnerships. If you would like to connect with the community development officer in your area please email community.development@sovereign.org.uk
25	If we leave the project on The Good Exchange after the October closing date will it be automatically picked up for another round if eligible?	Alice Le Page	Yes
26	Do the matching/award emails come through to The Good Exchange or are they also emailed to work email.	Pippa Graham	They are emailed to the applicant's users who are registered on the platform via the email address you have used to register.
27	If you were unsuccessful in raising any funds/donations for a project would you still need to pay the 5% Good Exchange fee?	Rachel Parker	No, The Good Exchange operates on a 'no win, no fee' model so if you don't receive any grants, donations or monies from fundraisers you won't be charged anything.
28	Can we get match funding from Sovereign?	Umar Butt	Answered Live. Sovereign asked any organisation wishing to be offered match funding rather than a grant to add this information to their project: 1. Why you feel that your charitable organisation should receive match funding 2.Amount of match funding requested 3. How your organisation plans to raise the funds to match
29	Maggie's is a national charity, but operates like a local charity in the area that their centres are based. For example for the purposes of this funding we have centres in Cheltenham, Oxford and Southampton. The Southampton for example covers Dorset, Hampshire and Isle of Wight - can separate applications be submitted for each of the locations?	Gemma McKnight	Answered Live